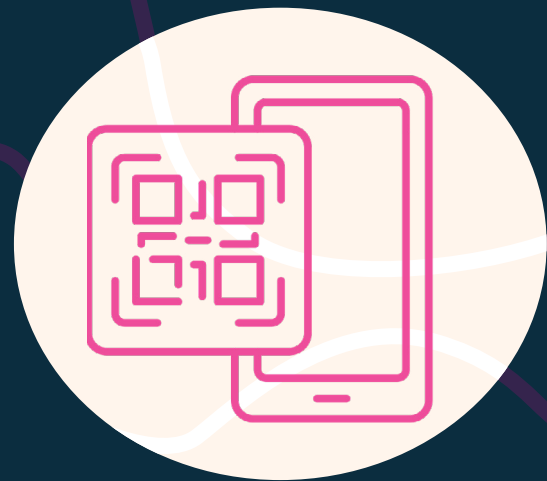


NSO use of QR codes ...



What are QR codes

A QR code is a square barcode made up of a black and white grid. It allows for quick access to resources. The NSO will never collect your financial information or ask for payment. We will not collect any personal information outside of the online complaint form.

When using a QR code consider:

- o **Know your source** – Only scan QR codes from trusted sources.
- o **Check before scanning** – Make sure the QR code is legitimate and has not been tampered with (does the site address match the description and is it a secure site).
- o **Avoid sharing personal information** – Avoid entering personal information or financial information on sites accessed by QR codes.
- o **Check before you click** – If the URL looks unfamiliar or suspicious, don't click through. Head to the intended website through your browser instead.

Printed QR codes can be tampered with by placing a different QR code over the original code. This can sometimes be seen or felt.

Check if the QR code contains spelling mistakes or is misaligned.

If you are concerned your information is at risk from a data breach you can contact [IDCARE](#), [ReportCyber](#) or the Australian Cyber Security Hotline on 1300 292 371.